RX's Accessibility Statement

RX is committed to ensuring our content and website(s) ("Services") are accessible to all users, including persons with disabilities. We strive to continually improve the user experience for all and apply accessibility principles as outlined in applicable laws and international standards.

We are actively working towards compliance with technical standards for websites and mobile apps and the perceivable, operable, understandable, robust and principles, in line with the Web Content Accessibility Guidelines (WCAG) version 2.1 level AA and relevant accessibility standards outlined in the European Accessibility Act (EAA)

Our approach aligns with the accessibility commitment and policy of our parent company, RELX, available at RELX accessibility commitment.

Compliance status

We acknowledge partial compliance with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA. Please see "Areas for Improvement" below regarding how we are actively working to implement necessary improvements.

The website was last tested against WCAG 2.1 Level AA in May2026.

Preparation of this statement

This statement was prepared on 15th May 2026 and may be updated as progress continues.

The statement is based on a review of a representative sample of web pages using manual testing.

Feedback

We welcome your feedback on accessibility.

If you would like to provide feedback or encounter any accessibility barriers, please let us know by contacting us at accessibility@rxglobal.com

We try to respond to feedback within fifteen business days from the date of receipt of the enquiry.

Technical specifications

The accessibility of our Services relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

Systems:

- Windows
- Mac OS
- Android
- IOS

Assistive technologies:

- NVDA
- Talkback
- Voiceover

Areas for Improvement

Whilst we are committed to ensure the accessibility of our Services, we are aware there are areas for improvement which we are working to address, including those listed below:

- **Website portfolio:** Some websites within our portfolio may not have been updated yet to meet accessibility standards in areas such as **text, typography, colour contrast, button size, focus states, alt text, page titles, media resources, animations,** and **background colours**.
- **Keyboard navigation**: Currently, users can partially navigate our website using only a keyboard. We are actively working to improve full keyboard accessibility across all pages and components.
- **Colour cues:** For some content, users cannot solely rely on colour to convey information, indicate an action, prompt a response, or distinguish visual elements as certain elements do not comply with this rule, however we are actively working to ensure sensory information are provided with alternative textual cues.

- **Video player:**
    - **Keyboard accessibility:** We are aware of some issues with the keyboard accessibility of our video player which we are working to improve.
    - **Captions:** Some of our videos currently lack captions therefore we are continuously working to add captions to more videos.
    - **Audio descriptions:** Certain videos on our websites do not have audio descriptions and we are actively working to address the issue.
- Additional areas of continuous evaluation and improvement include:
    - HTML structure
    - Forms
    - External links
    - Footer
    - Checkboxes & Radio buttons
    - Button roles
    - Accordions
    - Tooltips
- **Third-party services:** Some services on our website are provided by third-party suppliers. We seek to work with suppliers who support recognised accessibility standards and continue to review the accessibility of these services. If you experience any accessibility difficulties, please contact us so that we can assist.

We have established guidelines and provided internal training to address the identified issues and appreciate your patience and feedback as we continue to improve accessibility issues. Please contact us if you encounter an issue not listed above.

Our efforts

We are actively addressing accessibility across the Services to achieve full compliance with the EAA.

We:

- conduct assessments across our Services to identify accessibility issues and will continue to keep these under review;
- use different automative testing technologies & manual testing techniques;
- incorporate accessibility into our product development roadmap, prioritising remediation where Services are being developed, enhanced, migrated or otherwise updated;

- create and deliver internal guidelines and training materials to help to address issues and produce compliant content;
- engage third party consultants and accessibility professionals including those with disabilities, to review our Services and will continue to do so in order to maintain and enhance our commitment to ensuring accessibility across our Services.
- embed accessibility requirements into the designs of future enhancements to our Services.